



Statewide **Healthcare Innovation** Plan

Statewide Initiatives and Opportunities for
Idaho CAHs and RHCs

February 17, 2016

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Presentation Topics

1. Statewide Healthcare Innovation Plan (SHIP) Model
2. Plan for Successful Healthcare System Transformation
3. PCMH Transformation Success
4. State of PCMH
5. 2016 Activities
6. PCMH Participation
7. Next Steps



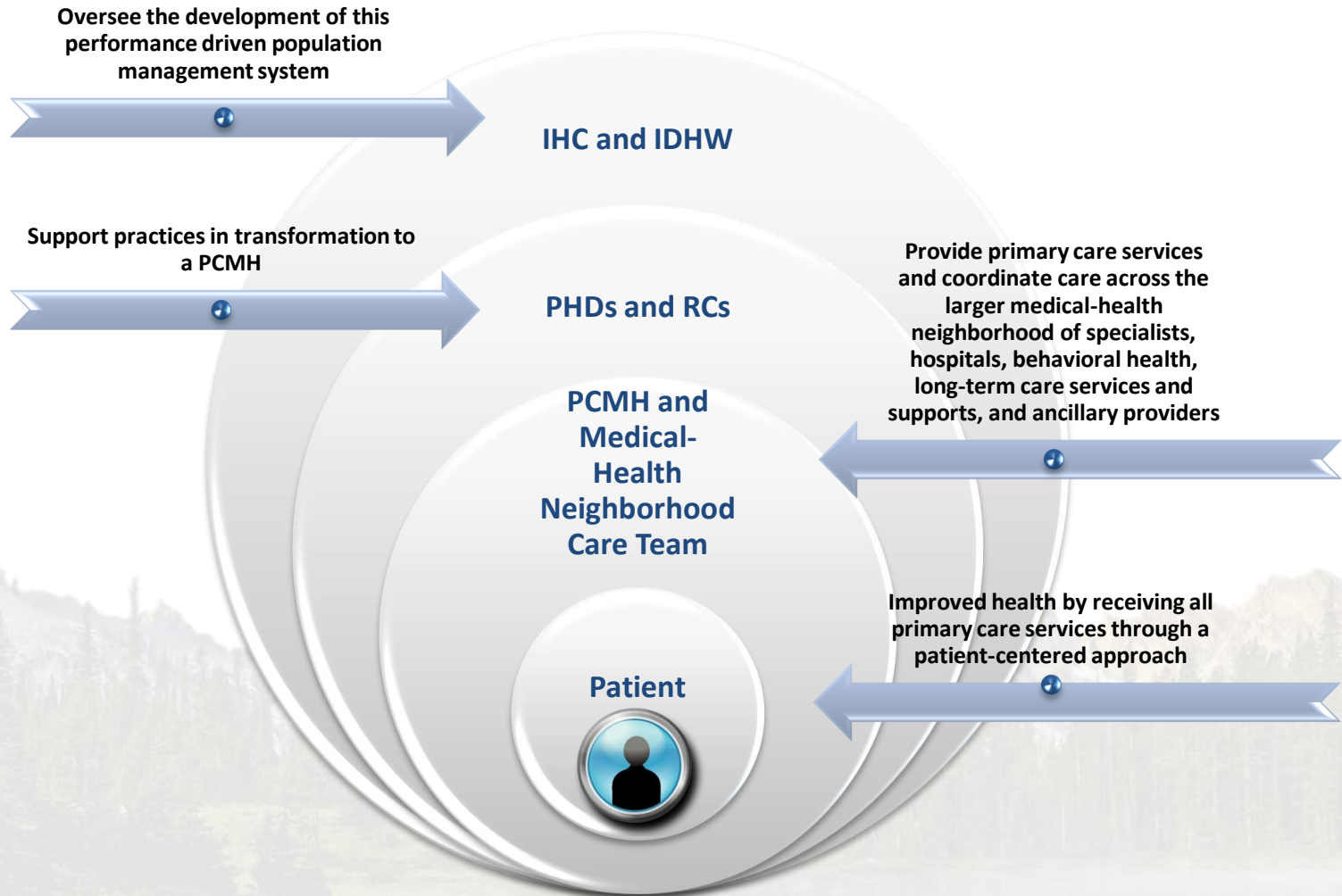
Idaho's SHIP Model

The SHIP is a statewide healthcare innovation plan that aims to **improve health outcomes, improve quality and patient experience of care, and lower cost of care for Idahoans**. Physicians and other health practitioners and healthcare system stakeholders have worked to design a care delivery model that will provide quality, coordinated services to Idahoans. Private insurers and Medicaid are working together to design healthcare reimbursement methods that pay providers for keeping people healthy.

Idaho's SHIP model establishes the patient-centered medical home (PCMH) model as the foundation for primary care services, integrates primary care services within the local Medical–Health Neighborhood, and uses value-based payment methods to support the model.

Idaho's SHIP Model

Healthcare Delivery System and Supports

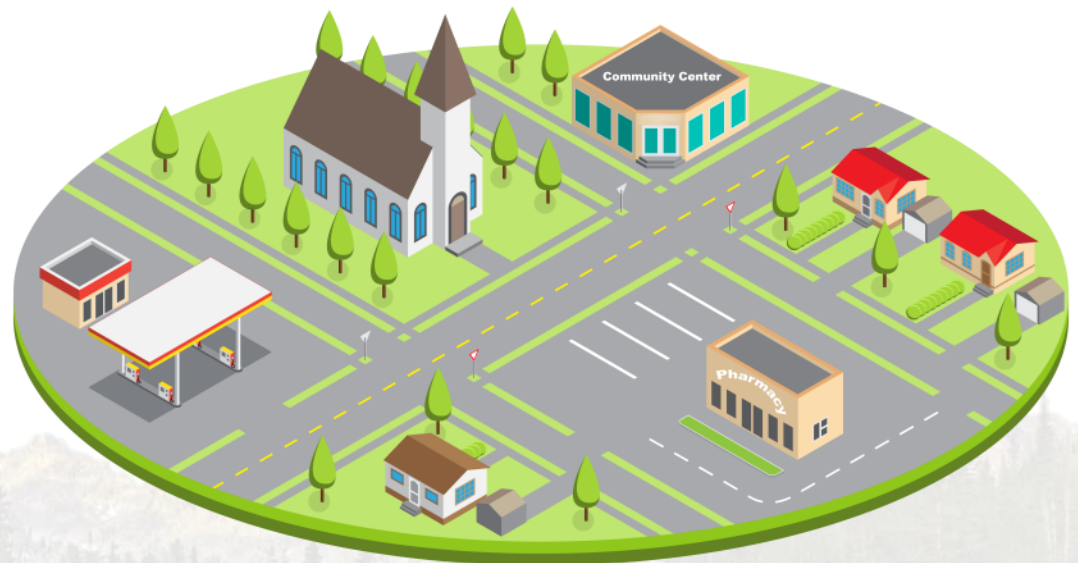


Idaho's SHIP Model

The Medical-Health Neighborhood

The **Medical-Health Neighborhood** is the clinical-community partnership that includes the medical, social, and public health supports necessary to enhance health and the prevention of disease.

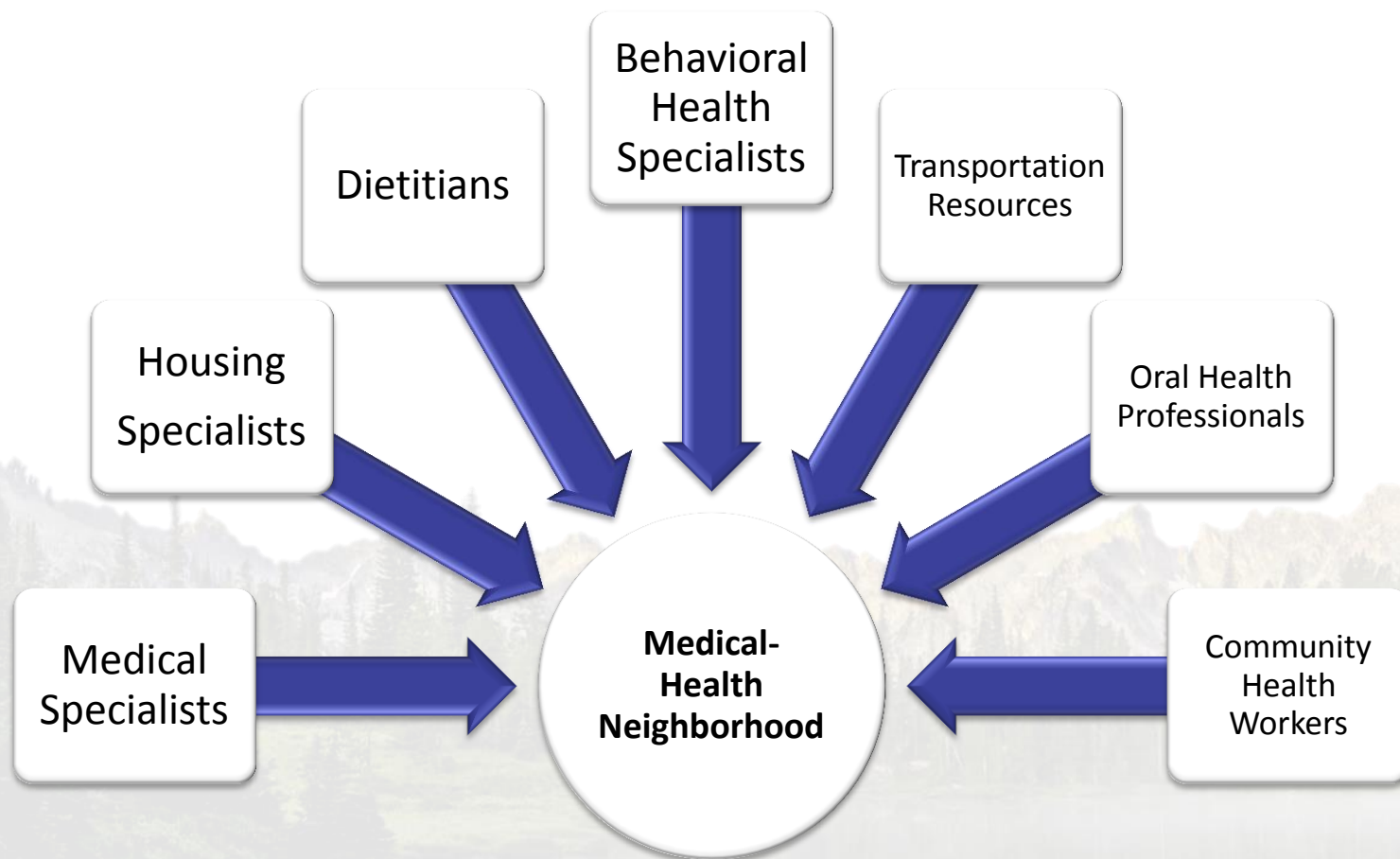
The PCMH serves as the patient's primary "hub" and coordinator of healthcare delivery, with a focus on prevention and wellness within the context of services available outside the clinic setting.



Idaho's SHIP Model

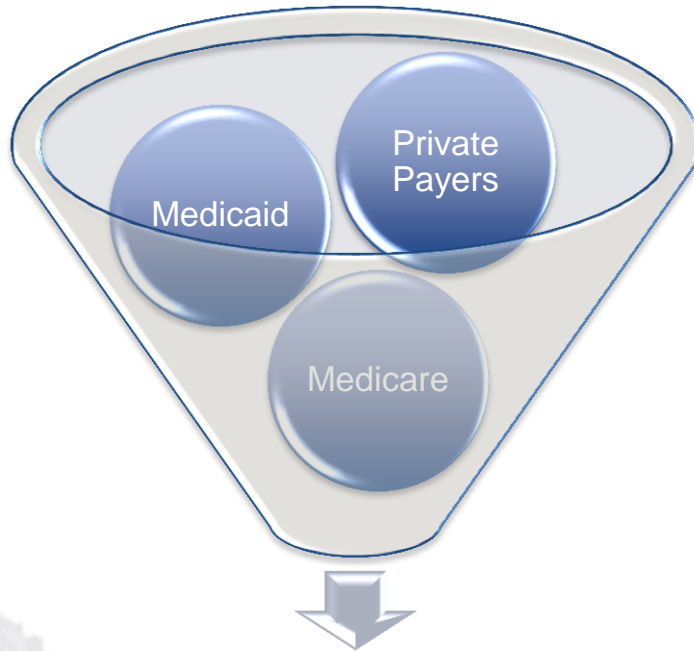
The Medical-Health Neighborhood

The **Medical-Health Neighborhood** can include:

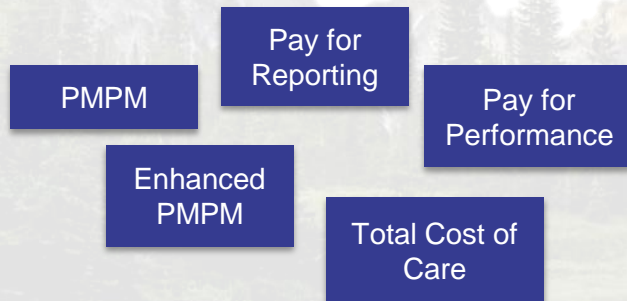


Idaho's SHIP Model

Value-based Payment Methods to Support the Model

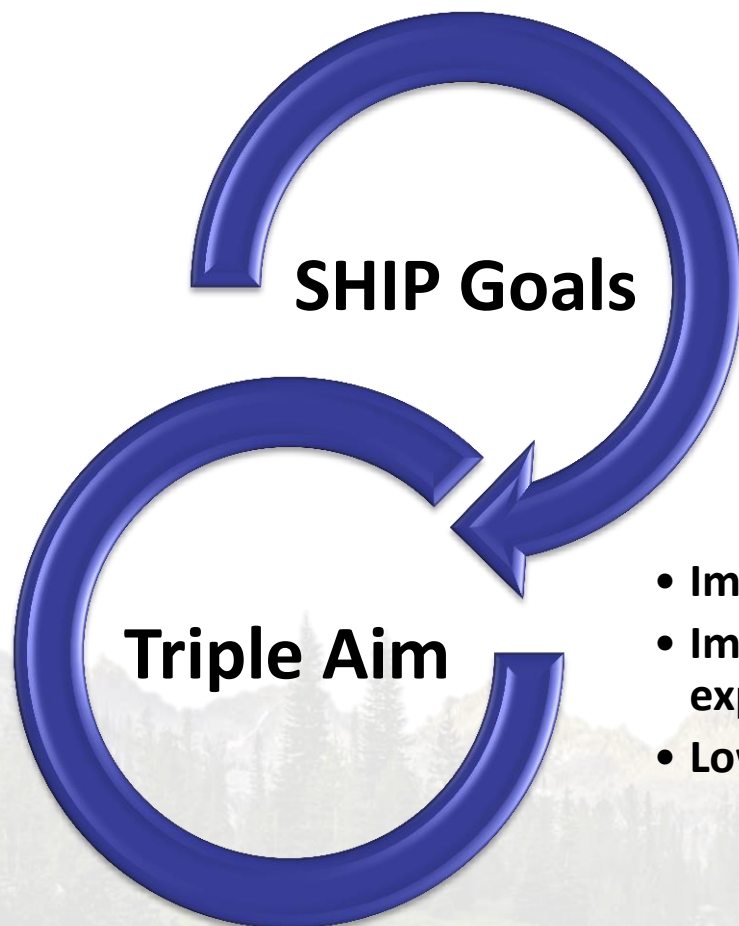


Multi-Payer Model



- Idaho's major payers are key participants in the SHIP model.
- New payment models will incentivize, support, and reward the improved care given through the PCMH model.
- Payment transformation, both at a statewide level and in support of the PCMHs, will occur over time and payers are likely to use various models of payment reform.

Plan for Successful Healthcare System Transformation



- Idaho designed 7 Idaho-specific goals for healthcare system transformation.

- Improve health outcomes,
- Improve quality and patient experience of care, and
- Lower cost of care for Idahoans.



Plan for Successful Healthcare System Transformation

Seven SHIP Goals to Achieve the Triple Aim

Goal 1: Transform primary care practices across the State into patient-centered medical homes (PCMHs).

Goal 2: Improve care coordination through the use of electronic health records (EHRs) and health data connections among PCMHs and across the medical-health neighborhoods.

Goal 3: Establish seven Regional Health Collaboratives to support the integration of each PCMH with the broader medical-health neighborhood.

Goal 4: Improve rural patient access to PCMHs by developing virtual PCMHs.

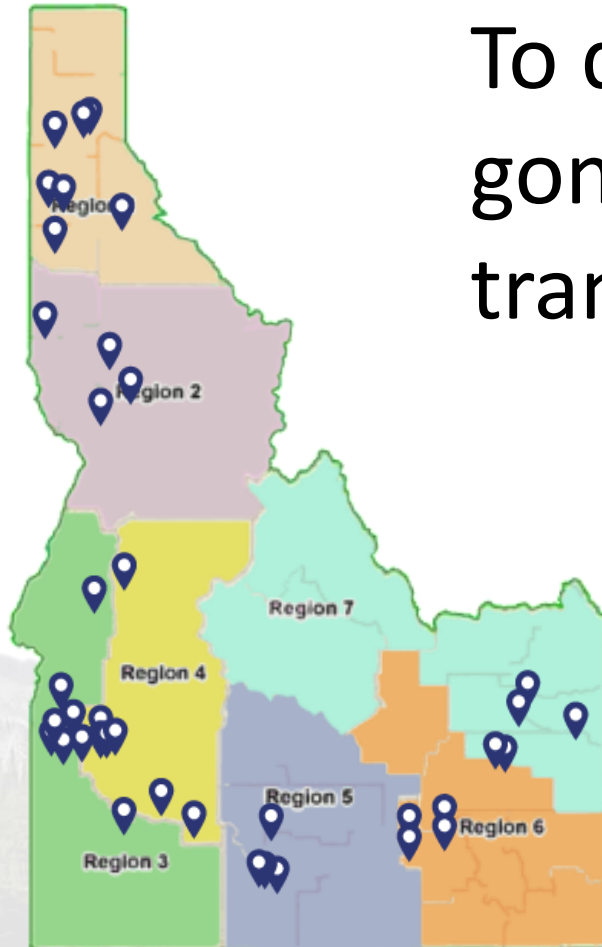
Goal 5: Build a statewide data analytics system that tracks progress on selected quality measures at the individual patient level, regional level and statewide.

Goal 6: Align payment mechanisms across payers to transform payment methodology from volume to value.

Goal 7: Reduce overall healthcare costs.

State of the PCMH

To date, 55 clinics have gone through the PCMH transformation process.



The Complete list can be found at:

SHIP.idaho.gov/PCMH



2016 Activities

IHC Activities

Over the next year, the Idaho Healthcare Coalition (IHC) will:

- ✓ Continue education efforts among practitioners, health and social services organizations, and the general public regarding Idaho's SHIP model.
- ✓ Continue PCMH and Medical-Health Neighborhood recruitment activities.
- ✓ Support Regional Health Collaboratives in their local work to implement the SHIP Model.
- ✓ Manage and monitor the operational plan to ensure healthcare system transformation milestones and goals are met.



2016 Activities

Public Health Districts and IDHW Activities

Over the next year, Public Health Districts, IDHW SHIP staff, and IDHW/SHIP technical assistance contractors will:

- ✓ Engage in more educational activities with PCMHs and the Medical-Health Neighborhood to help establish fully integrated PCMHs.
- ✓ Provide learning collaboratives and supports to the 55 primary care practices participating in Year 1 of the SHIP model implementation.
- ✓ Continue to distribute PCMH financial incentives.
- ✓ Monitor the operational plan to help the IHC oversee the implementation of the model and ensure goals are met.



PCMH Participation

Long-term Commitment

- Central to the PCMH model is a recognition that many factors impact an individual's total health—medical services, lifestyle, culture, nutrition, and socio-economic factors—factors that primary care providers have been working to address for years, are recognized in this SHIP Model.
- Collaborating on and improving these health factors will only happen with time which requires a long-term commitment.



PCMH Participation

PCMH Feedback

- The SHIP model includes an important focus on community and regional-specific unique healthcare system needs and the goal of improving the overall health of Idaho's population, which is why provider feedback is so critical.
- Sharing your experience as you transform your practice will help the IHC and RCs identify ways to improve the SHIP model and its implementation as well as provide peer support to other providers.
- At the community, regional, and state level, information will be shared and analyzed to expand understanding of the health needs of Idaho's communities and residents.



Next Steps

- There will be three (3) SHIP clinic cohorts; with the goal of transforming 165 practices to PCMH.
- Bi-directional data connections between EHRs and IHDE will be established to assist in care coordination among clinics, sharing of clinical data and for production of a statewide data analytics system that tracks progress of selected quality measures at the patient, community, and state level. Connections to IHDE are evaluated at time of cohort enrollment with SHIP.
- Each Cohort clinic will sign a contract with Briljent (PCMH contractor) and an MOU with the Department
- Cohorts will participate in learning collaboratives, individual coaching, affinity groups and other transformation technical assistance opportunities



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